

# NEWS

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## Courtyard Spokane Downtown Wins Prestigious TripAdvisor Award

*World's largest travel site honors Spokane hotel with 2013 Certificate of Excellence for high marks on guest reviews*

**Spokane, WA** – The West Coast has just gotten just a tad bit hotter thanks to the spotlight being shined on the [Courtyard Spokane Downtown at the Convention Center](#) for earning a prestigious honor from the world's largest travel website.

The downtown Spokane hotel has received a 2013 Certificate of Excellence from TripAdvisor for maintaining an overall rating of four or higher on a scale of five as ranked by travelers. The number of reviews received in the last 12 months also played a factor in presenting the award, now in its third year. TripAdvisor sees more than 50 million unique monthly visitors and sports more than 60 million reviews and opinions on businesses related to the tourism industry.



Guests praised the hotel in Spokane Washington for “great service,” “great location close to the river (right out the back door)” and being “just a block away from many bustling downtown restaurants.” Guest Jeff J from Spokane called the hotel a “hidden gem” and said he “was blown away. I guarantee that if you try this place, it will absolutely

become your hotel of choice in Spokane. ... I loved my room. Very clean.” Guest kat b of Melbourne, Florida, said “the helpful front desk folks were always cordial. ... The biking/running trail beside the hotel was an added bonus!”

These comments from guests put a warm smile on the face of Courtyard Spokane Downtown at the Convention Center General Manager Pamela Alfaro.

“We are extremely pleased that guests of our hotel take comfort in our well-appointed rooms, convenient services and hard-working associates,” Alfaro said. “We constantly strive to exceed expectations and remain dedicated to offering the highest level of service with the warmest smiles. We very much appreciate our guests for their constant support and positive feedback.”

Travelers staying at the hotel near Gonzaga University are always afforded deluxe, well-appointed accommodations. Rooms and suites boast one king or two queen beds topped with cotton-rich sheets and plenty of fluffy pillows for a sound night's sleep. Redesigned and stylish interiors, complimentary high-speed Internet access, large workspaces and flat-screen TVs are among other amenities that provide the comforts and conveniences of home.

The hotel features [The Bistro - Eat. Drink. Connect.](#) which offers Starbucks coffee as well as breakfast and dinner options for on-the-go meals or sit-down feasts. The hotel is close to Riverfront Park, which houses a 1909 Looff wooden carousel as well as an IMAX theater. Family and friends of past, present and future Bulldogs will love the hotel's location just 1.2 miles from Gonzaga University.

### **About the Courtyard Spokane Downtown at the Convention Center**

The Courtyard Spokane Downtown at the Convention Center, located on the Spokane River, offers spacious accommodations in the heart of downtown. Close to the Spokane Convention Center, Riverfront Park and Spokane Arena, the hotel features 137 rooms and suites on three floors. The lobby has the Bistro restaurant for American-fare meals and the GoBoard, which shows local news and weather. Guests will enjoy renovated guest rooms, an indoor pool and spa as well as the hotel's location near Gonzaga University and WSU Spokane. For more information on the hotel, visit [www.marriott.com/GEGCH](http://www.marriott.com/GEGCH).

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